

A close-up profile of a woman's face, looking towards the left. Her eyes are looking at a screen displaying lines of code. The background is a dark blue gradient with faint, glowing digital patterns and light streaks, suggesting a high-tech or data-driven environment.

Eventide[®]
Communications

Clarity Captured

Discover the World's Most Reliable
and Secure Recording Solutions

The only critical communications recorder you need.

Specifically designed for mission-critical 24/7 operation in emergency call-taking, dispatch, air traffic management, and other communications environments, *NexLog DX-Series* recording solutions from Eventide Communications™ capture, record, and archive all calls, video, and screen activity. These recordings are available immediately for instant recall, forensic replay, incident reconstruction, burn to CD/DVD/Blu-ray, DRX, NAS, email export, and more.



**Made in
USA**

9000+

**Recorders Deployed
Worldwide**



**50+ Years of
Innovation**

NexLog® **DX**
Advanced Recording Solutions **SERIES**

Sales | Service | Support

Industry-trusted design, local deployment, and ongoing support

One hundred percent USA-owned and operated, with over 50 years of engineering and manufacturing excellence, Eventide's recording solutions are the result of over 30 years of mission-critical recording experience. Each *NexLog DX-Series* recorder is custom-built and includes ongoing service and support from your trusted local dealer.

Contact us for a demo or needs assessment!
Loggers@EventideCommunications.com



Integrations



Radio



Telephone

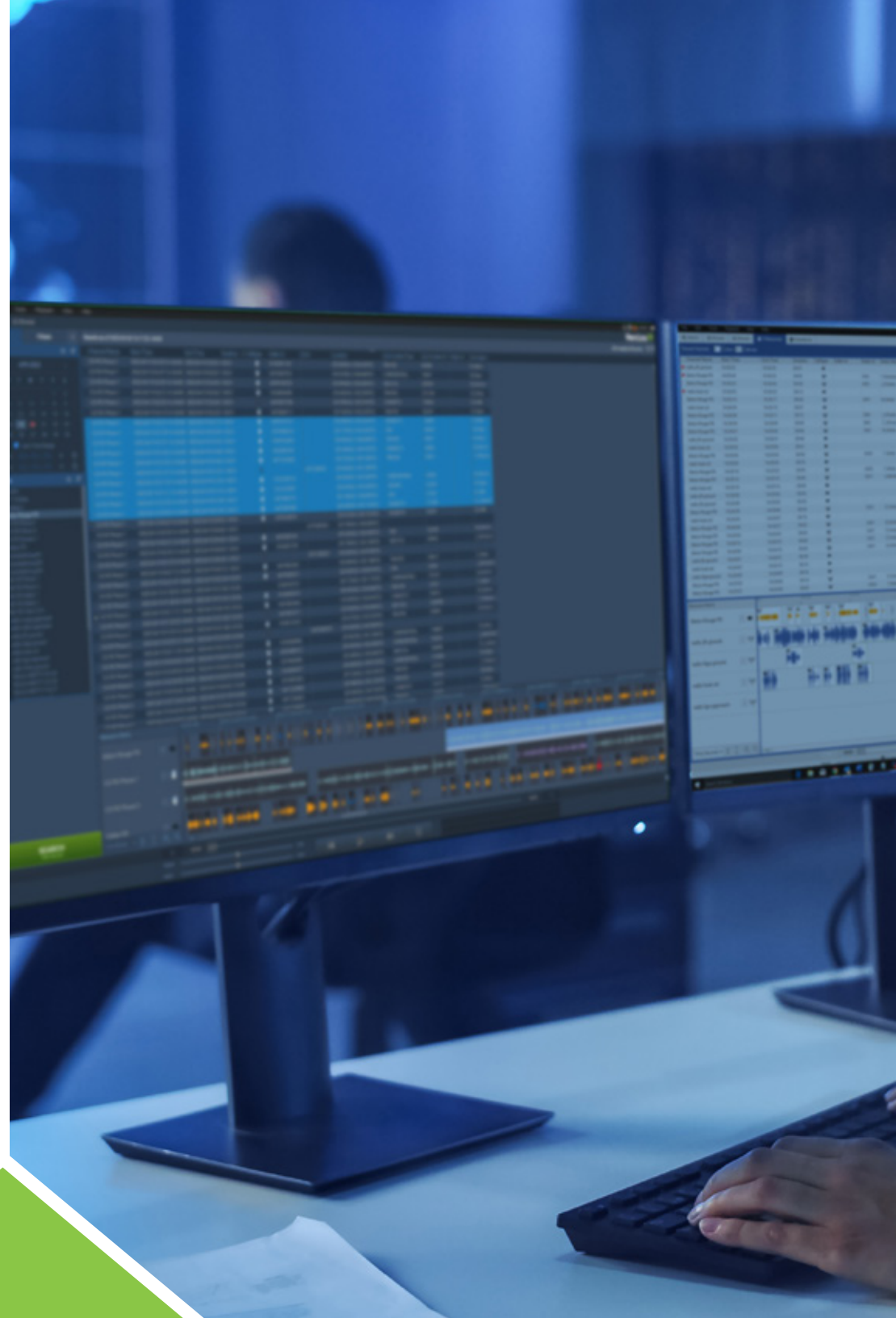


Dispatch

P25 • DMR • VoIP

NG911 • MOTOTRBO • CAD

PTToC • LOCATION • NXDN





Air Traffic Control



Public Safety



Healthcare



Fire & Rescue



Utilities



Oil & Gas



Transportation



Mining



Government



Security



Manufacturing



Corrections

Your full ecosystem recorder

Do you have access to your recordings at all times? Recordings are mission-critical. When important events happen, your operation needs quick, reliable, and intuitive tools to research, replay, and export critical multimedia recordings and metadata. The *NexLog DX-Series* platform can provide a single source to recreate the sequence of events across multiple siloed inputs, resulting in a holistic view of how your operation responded. *Eventide Communications' NexLog DX-Series* recorders use Linux operating systems for maximum reliability, security, and scalability.



All NexLog DX-Series software includes:

- *MediaWorks DX* UI/UX (Feature Highlight on page 12)
- Web-based configuration management tools
- NIST-compliant security
- Up to 24TB of SSD local storage
- SNMP
- TLS and AES-256 encryption
- Linux reliability and stability
- High-performance relational database

NexLog DX-Series

With reliability and ease of use at its core, the *NexLog DX-Series* focuses on Digital Transformation (DX) to meet tomorrow's needs. With expanded solution architectures and enhanced security, scalability, and integrations, the *NexLog DX-Series* is truly the next-generation recorder.

Hosting Platform Options

Eventide fully supports any of these options or a hybrid combination to meet a wide range of deployment scenarios and operational needs.



NexLog 740 DX-Series

560 Total Channel Capacity:

- 96 Analog
- 560 VoIP
- 96 Digital PBX
- 192/240 T1/E1
- 240+ P25
- 240+ DMR
- 3U Rack-Mountable

NexLog 840 DX-Series

560 Total Channel Capacity:

- 240 Analog
- 560 VoIP
- 240 Digital PBX
- 240/240 T1/E1
- 240+ P25
- 240+ DMR
- 4U Rack-Mountable

Hardware Appliance

Purpose-built, highly reliable, rack-mountable recorders.



Touchscreen

Know that your system is working with this optional 7" multi-touch LCD screen. This unique front-panel add-on lets you conveniently search and replay calls, protect calls, create incidents, and more.



Virtualized Solutions

Channel Capacity:

- 560 VoIP
- 240+ P25, Dimetra, DMR
- Analog/Digital supported by the Smart Edge Capture Device

Virtual Appliance

Software-only solution that is supported on platforms such as AWS, AWS GovCloud, Azure, Hyper-V, and VMware and runs on your pre-existing hardware.



CloudSync

Protect yourself with fast off-site disaster recovery hosted in AWS GovCloud. This product provides immediate access to archived recordings from anywhere with an internet connection, using the same *MediaWorks* web-based client as your *NexLog* recorder.

Smart Edge Capture Device

Captures, buffers, encrypts, and transfers up to 24 analog, 24 digital, 48 T1, 60 E1, 120 VoIP channels, and is 1U rack mountable. Can be deployed to record locally and relay recordings to the virtual appliance/SaaS.



Software as a Service (SaaS)

Eventide Communications hosts this cloud-based recording solution that runs in various cloud environments such as AWS and AWS GovCloud.



NexLog EXP

For organizations that need eight or fewer audio inputs recorded, Eventide Communications offers the *NexLog EXP* recorder. This compact recorder is designed to record analog, digital, and VoIP audio inputs from telephone systems, SIP-based intercom systems, radio consoles, and IP-based DMR and NXDN radio systems.

Police and fire departments, schools, campus security, hospitals, and theme parks will benefit from this affordable recording solution that offers the same secure, reliable support as Eventide's *NexLog DX-Series*.





NexLog EXP-M

The *NexLog EXP-M* recorder is the ideal portable recording solution for rugged applications. From police and fire vehicles to cargo ships and remote shelters, *NexLog EXP-M* captures and stores critical voice communications in harsh, remote, and off-grid environments.

With easy-to-use interfaces for audio replay, audio export, and system configuration, the *NexLog EXP-M* recorder is based on Eventide's highly reliable *NexLog DX-Series* recording software.

Features:

- Record from 2 & 4 wire analog or VoIP sources
- EN 50155 vibration and impact compliant
- Extreme environment tolerance
 - 100% DC powered
 - 1 to 8 audio inputs
 - Automatic archiving
 - Ignition-controlled shutdown

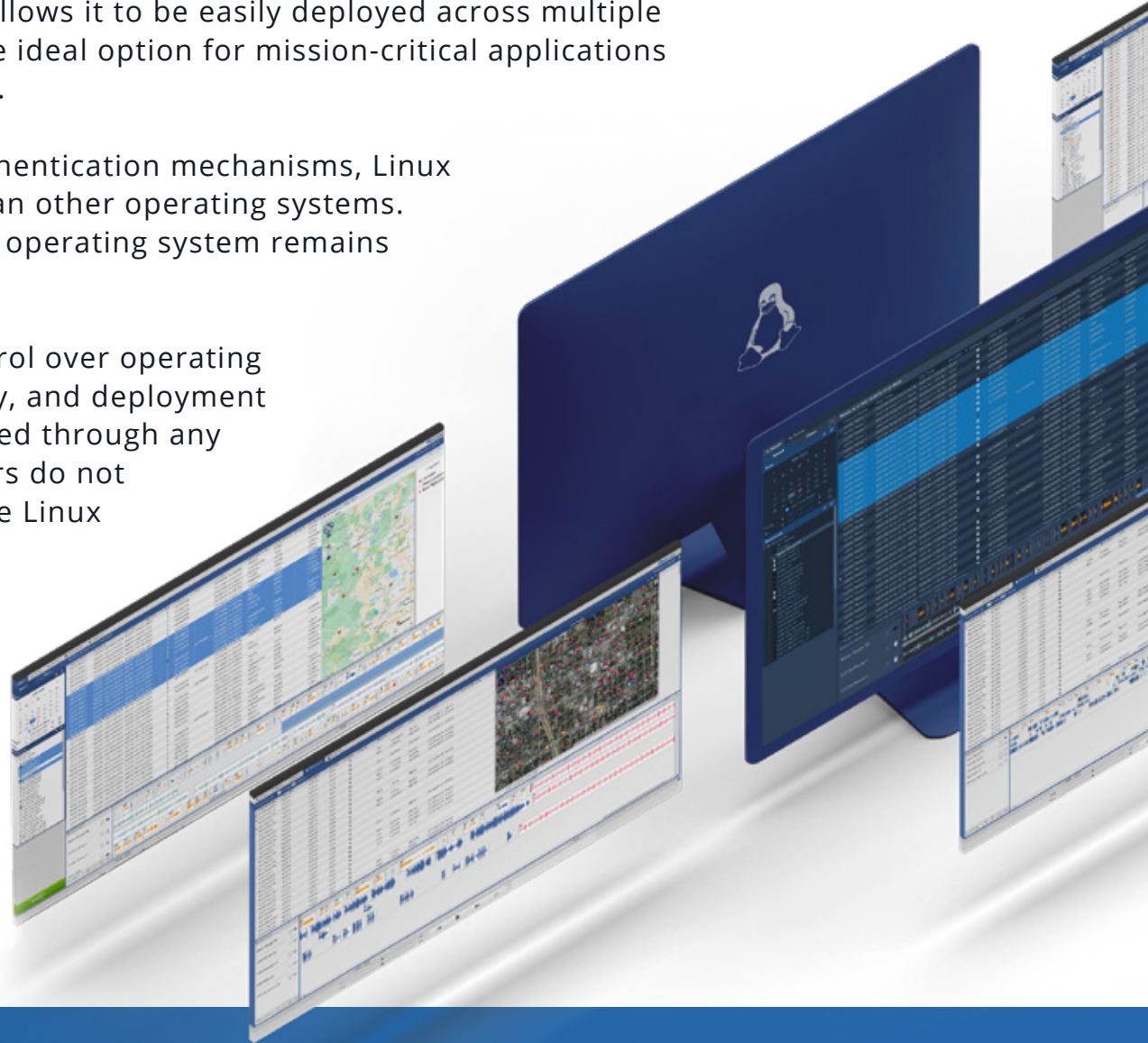
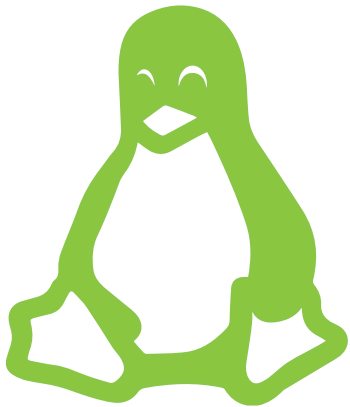


The Linux Advantage

Linux is recognized as a highly reliable and stable open-source operating system. It is configurable, cost-effective, and scalable. Its architecture allows it to be easily deployed across multiple servers or virtual environments, making it the ideal option for mission-critical applications that require high availability and redundancy.

With its built-in firewalls and secure user authentication mechanisms, Linux is less susceptible to viruses and malware than other operating systems. The open-source nature of Linux ensures the operating system remains secure over time.

Eventide Communications has complete control over operating system components, application compatibility, and deployment schedule. *NexLog DX-Series* software is accessed through any web browser for configuration and use – users do not have to be versed in Linux to capitalize on the Linux Advantage.





MediaWorks DX

Incident Reconstruction, Instant Recall, and More

NexLog DX-Series software provides secure access, replay, and management of audio, screen, multimedia, text (SMS), and IP video recordings. *MediaWorks DX* enables the creation of a holistic view of incidents. It is accessible via web browser on PCs, tablets, and phones using industry-standard HTML5 technology.

MediaWorks DX provides a full-feature set of tools for searching, managing, and securely sharing recordings:

- Browse
- Search
- Replay
- Instant Recall
- Live Monitor
- Reconstruct Incidents
- Protect
- Export
- Access from any approved device
- and more...



Audio & Text
Annotation*



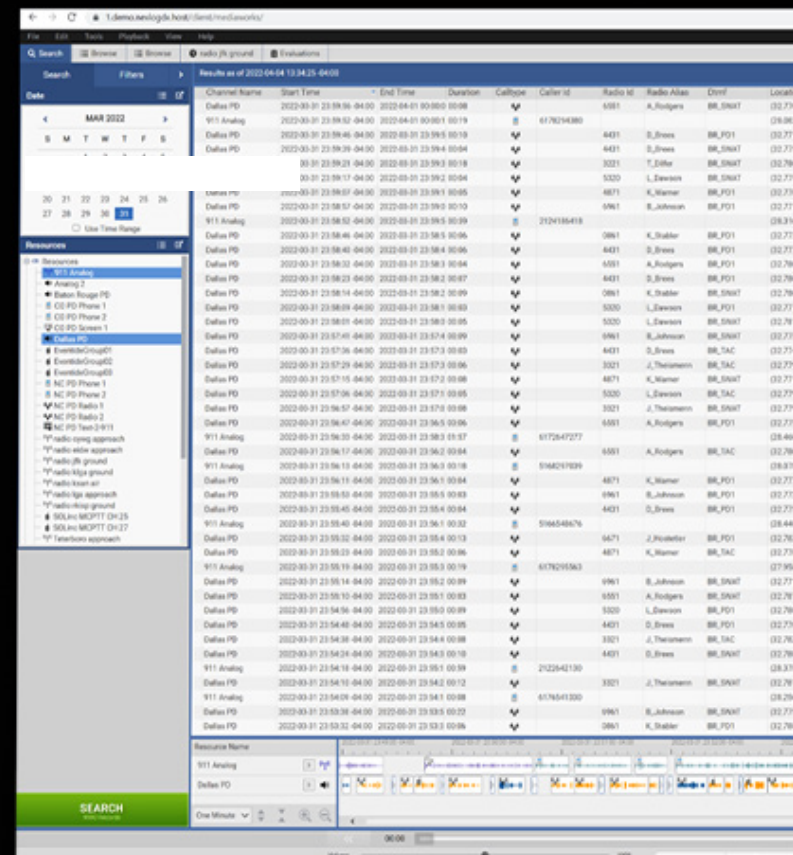
AI-Based Word &
Phrase Search



Instant
Recall*



Reporting
Tools





**Quality
Assurance**



**Location &
Mapping**

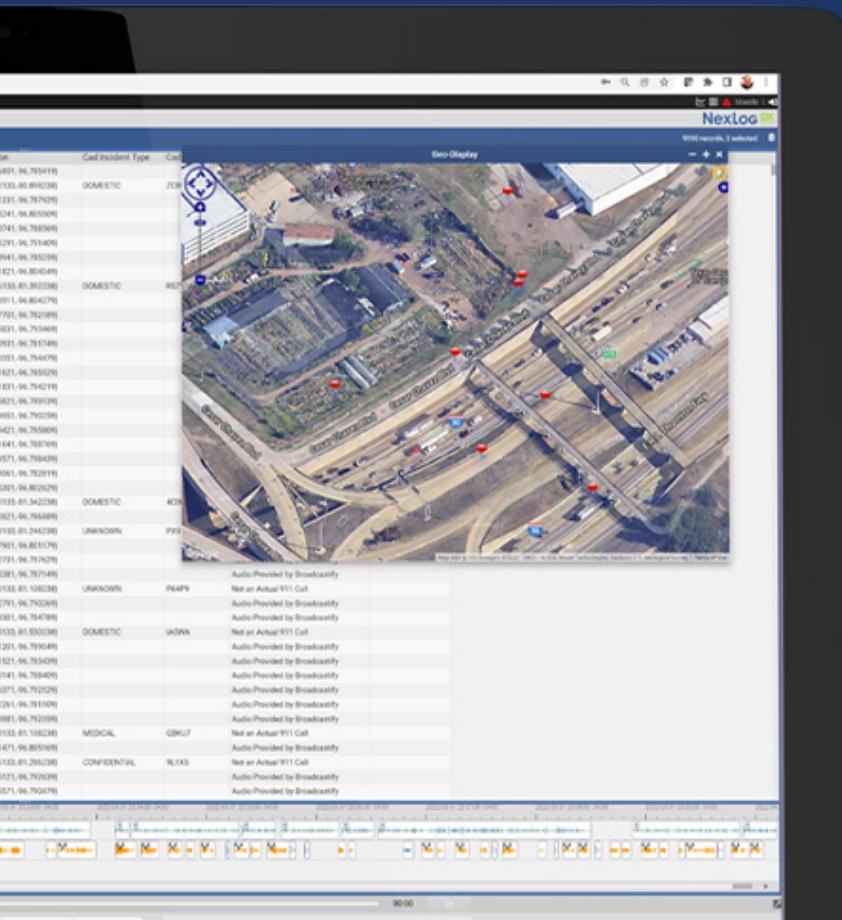


**Videos
From 911**



**Redaction
(Voice* & Video)**

**Standard Features*



Intuitive Interface

- Graphical Timeline
- Waveform Display
- Talking Time & Date
- Multimedia Replay
- Audio Annotation
- Text Annotation
- Screen Replay
- Pitch-Corrected Variable Speed
- Call Notes
- Pop-Out Search Tools
- Geo-Fence Search
- Location Display
- Location Tracking
- Multi-Parameter Search
- Pre-Set Exports
- Menu-Driven Export
- Single & Multi-Recording Export
- Phone & Tablet Support
- Multiple Monitor Support
- Configurable Layout
- Dark Mode
- Touchscreen Support
- Accessibility Modes
- Two-Factor Authentication
- Auditing

Ease of Use

- Zoom In/Out
- Loop Playback
- Skip Forward/Back
- Playback AGC
- Redact Audio
- Obfuscate Audio
- Text/SMS Replay
- Lock Recordings
- Protect Calls
- Quarantine Recordings
- Speech Search
- Modify Incident
- Attach Other Media
- Split/Join Audio Clips
- Restrict Access
- Share Incident Folder
- Incident Export
- Export with Secure Standalone Player
- Upload videos & images to an incident for storage and replay

Let us show you MediaWorks!

Loggers@EventideCommunications.com

Value-Added Features Add-Ons for MediaWorks DX



Streamline Your Production and Improve Your ROI

You need a recording system to help you see where you can optimize your center's performance and efficiency. With quality assurance assessment and reporting, Eventide Communications has you covered.

Quality Factor DX quality assurance software helps you answer the following questions & more

Quality Assurance

How are dispatchers and call takers performing individually and in the aggregate?

Identify Training Opportunities

What training gaps exist?

Retain Top Employees

Who are the best performers, and who needs support?
Are staffing levels appropriate?

Meet Your Quality Assurance Goals

Are you performing QA on the appropriate calls?
Are you meeting the required mandates for QA?

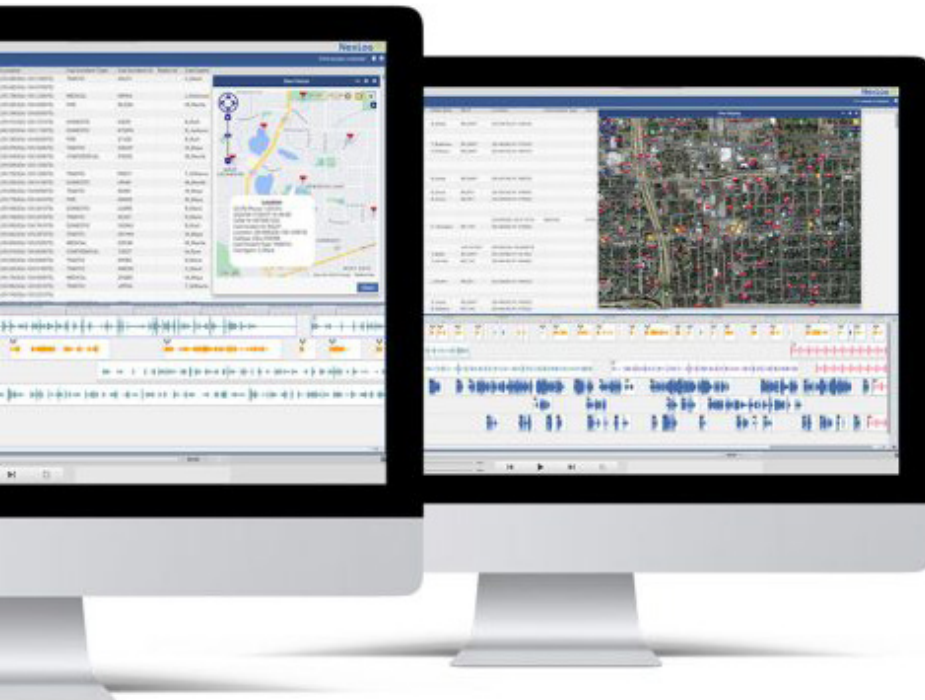
Quality Factor DX Software

Quality Factor DX software is a tool to help center managers evaluate and score the performance of dispatchers and call takers. With its built-in APCO/NENA QA/QI evaluation forms, you have a quality compliance program ready to go. Quickly measure your agency's performance to help achieve conformance mandates and effectively manage personnel.



Enhanced Reporting for DX-Series

Build the report you need. *Enhanced Reporting Engine* for *DX-Series* gives you the tools to provide real-time business intelligence to supervisors, managers, and directors. Determine staffing levels and workflow and help manage budgets through pre-loaded or customized reports automatically delivered via email, PDF, or in-browser viewing. This software option is highly flexible and will increase your situational awareness. Improve crucial situation results using reports from the *DX-Series Enhanced Reporting Engine*.



Screen Recording DX-Series

Screen Recording DX-Series is Eventide Communications' fastest-growing recording option for customers seeking to drive operational excellence and improve situational awareness. This recording solution captures all screen activity, such as CAD inputs, surveillance camera video, maps, or other applications that can be seamlessly synchronized with recorder audio. Screen recording is highly configurable. Recording can run 24/7 or be triggered when a call is delivered, keyboard activity occurs, or outside inputs are received. Screen recording replay aids incident investigations, helps to document issues with other applications, and monitors agent procedural compliance.

Screen Recording DX-Series software:

- Selectable retention
- Flexible bandwidth-limiting options
- Multiple displays
- Support for Windows & Linux workstations
- Track CAD performance

Eventide Communications released its *NexLog CloudSync* application after years of development and a partnership with Amazon Web Services (AWS). *NexLog CloudSync* automatically and continuously moves copies of recordings from a premise-based *NexLog DX-Series* recorder in near real-time to a highly secure and resilient AWS GovCloud instance, which is used by many state, local, and federal agencies.

Leveraging the power of cloud computing, Eventide's *NexLog CloudSync* offers geo-diverse resiliency and enables the consolidation of decentralized *NexLog DXs*, facilitating the sharing of resources and cooperation between agencies. As a result, organizations can make more informed decisions, protect themselves with the truth of what occurred, achieve their performance goals, and ensure the quality of their critical communications.





NexLog CloudSync provides fast off-site disaster recovery without building new infrastructure, minimizing downtime and data loss for fast, reliable disaster recovery. Archived recordings are available immediately in the event of a primary site outage.

- Hosted in AWS GovCloud
- Supports mission-critical workloads
- Meets compliance mandates
- 24/7 accessibility from anywhere with an internet connection
- Backed up in seconds
- 256-bit encryption
- Secure restoration
- Archive retention control
- Off-site disaster recovery
- Outage accessibility
- Add-on enhancements
- Data aggregation
- AI capabilities
- Expert local support

Have the Evidence You Need for Court | Respond to Current Requests for Historical Recordings

By utilizing Eventide's *NexLog DX-Series* communications recorders and *NexLog CloudSync*, organizations can be confident in the protection, accessibility, and resiliency of their crucial recordings while benefiting from the improved security, compliance, and efficiency that these advanced solutions provide.

Are you leveraging technology to ease staffing burdens?

Eventide Communications' *Critical Insights AI* is a comprehensive suite of artificial intelligence (AI) tools designed to improve efficiency and outcomes for PSAPs, call centers, security departments, campuses, and beyond. This software as a service (SaaS) product natively integrates with *NexLog DX-Series* full ecosystem recorders and runs and operates on Amazon Web Services (AWS) to securely store and analyze vast amounts of data.

Why Choose Critical Insights AI?

- Automated QA/QM
- Trained on Public Safety Data
- Find It Faster
- Advanced Data Analytics
- Stress Level Reporting

"Critical Insights AI made things easier and cut down my QA time by 50%. It pulled calls for us to QA, so I didn't have to spend time hunting for calls to QA."

– T.W.

"The transcription was super helpful. Instead of jumping around in the call, I was able to see exactly what was said by reading. I also loved the major events section, summary, and timestamps."

– M.W.

Testimonials from Putnam County Office of Emergency Management

Automate Processes, Optimize Resources, and Make Every Team Member Count

Critical Insights AI Derives Input From:

- Phone/911 Audio
- i3-Log™ Events
- CAD Data
- Radio
- Agent Information
- Contextual Search

Critical Insights AI Includes Three AI Assistants + Speech Factor AI



Research Assistant

Are you chronically understaffed? Do you need to find data and complete recording requests quickly? Critical Insights AI optimizes your current staffing resources and gets you answers faster.

- Contextual Search
- Quickly Read Summaries and Key Call Points
- Voice-Enabled Search (*quickly locate recordings using voice commands*)



QA/QM Assistant

Do you need help automating and optimizing your QA/QM processes? Meet requirements with increased speed and accuracy with Critical Insights AI's integrated quality assurance solution.

- Automated Evaluations
- Real-Time Call Scoring
- Call Summarization
- CAD Data Entry Validation
- Preloaded APCO and NENA Evaluation Forms
- Custom Form Options



Supervisor Assistant

Are you ready for better data analytics for strategic decision-making? Could you better support your telecommunicators if you had more call data to work with? Let Critical Insights AI give you actionable insights with strong visual reports.

- Telecommunicator Stress Level Reporting
- Call Type Reporting and Trending

Speech Factor AI

Eventide's transcription and word spotting tool, *Speech Factor AI*, is included in *Critical Insights AI*:

- Real-Time and Retrospective Transcription
- Word and Phrase Search Across Selected Calls
- Real-Time Word and Phrase Spotting with Alerts
- Transcription in Multiple Languages
- Historical Mining
- Transcription Export

High-Security Applications | Military | Defense

Eventide Communications' mission-critical recording solutions are trusted by organizations worldwide to capture, secure, and reconstruct their most important interactions.



Federal Information Processing Standard (FIPS)

With the same features and functions as a standard *NexLog DX-Series* recording solution, Eventide offers a special-order *Nexlog DX-FIPS* software. This software version meets the enhanced encryption and system security requirements for federal government applications.

Joint Interoperability Test Command (JITC) Certified

Recording solutions are considered a component of an overall federal communications system. The *NexLog DX-FIPS* has been certified by the Joint Interoperability Test Command (JITC) and is listed on the DoDIN Approved Products List (APL).



JITC Certification and Deployment Assistance

Purchase of a *NexLog DX-FIPS* recorder includes up to 16 hours of remote support for JITC certification and recorder deployment.

NexLog DX-FIPS includes the following enhancements:

- Linux Ubuntu Operating System
- Security Technical Implementation Guides (STIG)
- FIPS 140-2 compliance
- Shell Access
- Malware Protection and Antivirus Control
- Enhanced Auditing
- Authentication
- Disk Encryption at Rest
- VoIP, IP-Dispatch and IP-Radio Support

Air Traffic Control

Air Traffic Management and ED-137

NexLog DX-Series recording solutions can record all ATC/ATM audio sources, including controller working positions, VCCS, GRS, ambient audio, and telephones. *NexLog* systems fully support the ED-137B/C-Part 4 (VoIP) recording interface. Eventide Communications actively participates in EUROCAE's Working Group 67 and the EUROCONTROL VOTE group.

Synchronized Replay for ATC/ATM

NexLog DX-Series systems can directly record CWP screens and provide a synchronized replay of both screen and audio. *NexLog DX-Series* recorders can also interface with Thales TopSky airspace navigation systems for synchronized audio replay with CWP scenario replay. A *DX-Series* replay control API is also available for integration into other third-party applications.

Redundant Recording

Eventide's *NexLog DX-Series* recording systems provide high-reliability media capture and archival storage, assuring secure and reliable access to recordings. The recorders include redundant power supplies, a redundant hard disk array (RAID), and an industrial-grade Linux operating system for maximum up-time. Two independent *NexLog DX-Series* recording systems may be connected in parallel, providing fully redundant recording.





Let's discuss your ATC, military, or high-security environment!

Loggers@EventideCommunications.com

100+ Privileged Integrations

With over **9,000 recording systems deployed worldwide**, Eventide Communications understands that product reliability, performance, and compatibility are their primary missions.

NexLog®
Advanced Recording Solutions



CAD Technologies

Capita
CentralSquare
(Zuercher)
CIS (Computer
Information
Systems)
GeoConex
Integraph
EdgeFrontier
MobileTec InMotion
Motorola Spillman
New World Tyler
PremierOne
ProPhoenix
RapidDeploy
Southern Software
SunGard
SunRidge
TriTech
Versaterm



Phone Technologies

2-Wire Analog Lines
4-Wire Analog Circuits
Analog Telephones
Avaya Aura AES
(DevConnect- Certified)
Broadvoice
CAMA Trunks
Cisco Built-In Bridge
(BiB)
Digital PBX Telephones
Microsoft Teams
Mitel SRC
REDCOM
SIP Trunks
T1, E1, and ISDN
Trunks
VoIP and SIP
Telephones



Dispatch Technologies

AVTEC Scout
Catalyst IP | Console
Cisco IPICS
Clever Devices
CSS-Mindshare
CTI RadioPro Dispatch
iNEMSOFT Console/Gateway
InterTalk Dispatch Console
System (DCS)
JPS Interoperability Solutions
L3Harris SwitchPlus IP
L3Harris Symphony
Motorola MCC 7500

Omnitronics omnicore
and DRG
PENTA cPCx
RadioPro
Remotatec
SmartPTT Dispatch
Telex IP-223 & IP-224
Telex Radio Dispatch
TRBOnet
Zetron AcomNOVUS
Zetron DCS-5020
Zetron MAX Dispatch



Session Border Controllers (SBC)

Avaya SBC
Cisco SBC
Metaswitch

Oracle Acme
Ribbon



911 Technologies

AGENT511
APCO IntelliComm
Atos Unify
BellaQS
Carbyne 911
Corti AI Gateway
EmergiTech IP9-1-1
INdigital Texty
Intrado LifeHub
Intrado VIPER
MicroAutomation Omni911
Motorola CallWorks
Motorola VESTA
NENA i3 event logging
NENA i3 SIPREC
NENA i3 SMS/MMS/Logging
NGA911
PowerPhone QA
Prepared 911 Video
Priority Dispatch AQUA
RapidSOS
Ryzyliant
Solacom Guardian
Zetron MAX Call Taking
Zetron Series 3200
Vesta NXT



Radio Technologies

3GPP Standard MCPTT
EF Johnson ATLAS P25
Ericsson MCPTT
ESChat PTT
Icom IDAS Conventional
ISSI & OTAR for P25 Trunked
Kenwood NEXEDGE Trunked
L3Harris EDACS via MGW
L3Harris VIDA P25
Leonardo DMR
Motorola Astro 25
Motorola Dimetra IP
Motorola MDC-1200
Motorola MOTOTRBO Cap Max
Motorola MOTOTRBO Cap Plus
Motorola MOTOTRBO IPSC
Motorola MOTOTRBO LCP
Motorola SmartNet/Zone
Samsung MCPTT
Sepura/Fylde DMR Tier III
Sepura/Fylde MPT1327
Tait MPT-IP
Tait P25 Trunked via ISSI
Tait/L3Harris DMR Tier 2
Tait/L3Harris DMR Tier 3



Air Traffic Control

EUROCAE ED-137
(B/C)
Hardware ATG
screen recording
Intelcan
SKYCONTROL ATM
Jotron 7000 Series
GRS

Park Air T6 GRS
Rohde & Schwarz
4400 GRS
Thales TopSky
ThruPut ATG



Additional Technologies

ASTERIX IP
Surveillance Data
AWS Cloud Storage
Broadcastify.com
(live streaming)
GAI-TRONICS
Intercom
Harding
Instruments DXL
Intercom

H.264/H.265
video recording
(RTSP)
Hyper-V
INDUSTRONIC
PA/GA
SIPREC
SIP
Software screen
recording
VMware

Eventide Communications' Global Footprint



Algeria
Angola
Anguilla
Antarctica
Argentina
Australia
Bahamas
Bangladesh
Barbados
Bolivia
Bonaire
Brazil
British Virgin Islands
Cameroon
Canada
Chile
Colombia
Congo
Croatia
Curaçao
Democratic Republic of Congo
Djibouti
Ecuador
Egypt
El Salvador
Equatorial Guinea
Eswatini
Guinea

Falkland Islands
Fiji
France
Great Britain
Greece
Greenland
Guinea
Hungary
India
Indonesia
Italy
Jamaica
Jordan
Kenya
Kuwait
Madagascar
Malaysia
Mauritius
Mexico
Mongolia
Morocco
Mozambique
Nepal
New Zealand
Nigeria
Pakistan
Panama
Peru

Philippines
Poland
Portugal
Qatar
Rodrigues Island
Saint Kitts and Nevis
Saint Lucia
Saint Vincent
Saudi Arabia
Serbia
Sierra Leone
Singapore
South Africa
South Korea
Spain
Taiwan
Tanzania
Thailand
Turks and Caicos Islands
United Arab Emirates
United Kingdom
United States
Uruguay
Venezuela
Vietnam
Yemen
Zimbabwe

Eventide[®] Communications



CARTEL
Communication Systems Inc.

SALES | SERVICE | SUPPORT



CARTELSYS.COM



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NexLog[®] **DX**
Advanced Recording Solutions **SERIES**

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EC25-B-001